



JOB DESCRIPTION

POSTED: 12/06/2018

DEADLINE: UNTIL FILLED

POSITION: Security Guard
DEPARTMENT: Security
SUPERVISOR: Security Supervisor
LOCATION: Resort
EMPLOYMENT: Full-Time
SALARY/PAY RATE: Pay Grade 4 (\$9.00 to \$10.97 per hour D.O.E.)

DESCRIPTION:

Security personnel act to ensure the protection, safety, and wellbeing of the property, associates, and guests in a consistent manner. Security personnel will observe and monitor all procedures, safe guard all money transactions as assigned, provide customer service and employee assistance, ensure compliance with all established policies, and observe and report any and all unusual activity.

RESPONSIBILITIES:

- Provide excellent guest service to guests, internal and external through active guest engagement and positive attitude.
- Performs services to the public at large while performing general security duties.
- Patrols assigned areas to prevent crime, protect life and property, handle any disturbances and/or violations of the law; notes and reports any suspicious activity or characters and assists the public.
- Maintains security phone and radio communications.
- Dispatches security personnel as assigned to key areas of the casino through phone and radio communications.
- Maintains peace and order at all entrances.
- Maintains a special awareness of fires and other safety hazards and emergency evacuation measured.
- Prepares necessary reports relating to all incidents in a neat and orderly fashion acceptable for outside distribution.
- Submits all reports to Security Manager and ensure that Security Manager is aware and informed of all situations.

- Provides general patrol of interior of the casino.
- Prevents unauthorized admittance of alcoholic beverages on the premises of the casino.
- Protects money areas and executive offices.
- Performs first aid to assist vendor patrons and casino employees.
- Properly identifies all employees entering money areas.
- Provides money escort services.
- Reports employee theft or unusual behavior or irregularities.
- Maintains crowd control.
- Recognizes disorderly patrons.
- Monitors special activities.
- Due to the dynamic casino environment from time to time, we require employees to be flexible and assume other responsibilities assigned by management.

MINIMUM QUALIFICATIONS:

- High school diploma or general education degree (GED).
- Ability to work with the public.
- Ability to communicate and supervise areas and groups of people and to act responsibility in an emergency situation.
- Must be trained in emergency first aid and CPR.
- Ability to communicate effectively, orally, and in writing.
- Must pass background check and other pre-employment screenings.

PREFERRED QUALIFICATIONS:

To perform this job successfully an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The above statements are intended to describe the general nature and level of work performed by people assigned to this classification. They are not intended to be construed, as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. Management retains the right to add or to change the duties of the position at any time. Must be able to pass a pre-employment drug screen and applicable background checks related to the position.

OUR MISSION

Our mission is to provide an exceptional and memorable experience to every guest, every time. Each team member will demonstrate a high level of professionalism, provide a safe, clean and entertaining experience for all guests, internal and external.

Integrity, Service, Professionalism, Value. This is our **PROMISE**.

Date Approved by the Public Enterprise Finance Commission (PEFC): 02/21/2017

Northern Waters Casino Resort

P.O. Box 129, N5384 US 45

Watersmeet, MI 49969

Email: hr@lvdcasino.com

Website: <http://www.lvdcasino.com/Content/Careers.cfm>

Phone: 906-358-4226 Ext. 7318

Fax: 906-358-4913